

As part of our collaboration and in order to provide our customers with quality services, we require you to comply with the following terms and conditions:

1. Before leaving your site, check for compliance of the products delivered with the order placed.
2. Under no circumstances shall non-compliant (or suspected non-compliant) products be delivered without :
 - Beforehand, have informed Williamson Electronique of the delivery of non-compliant products.
 - Have obtained a waiver validated by Williamson Electronique prior to delivery.
 - Clearly identify non-compliant products.
3. Promptly notify Williamson Electronique in the event of non-conforming or suspected non-conforming products already delivered or in the course of delivery.
4. Be able to ensure traceability of products delivered to Williamson Electronique.
5. Keep records of our orders and required documents for a minimum of 10 years or 30 years in the context of productions/services for the Aeronautics, Space and Defence sector.
6. Inform our company without delay in the event of a loss of validity of a certificate, accreditation or qualification applicable to the products and services provided
7. Provide if required to order :
 - A declaration of conformity in accordance with the specified standard.
 - The date code or serial number of the products.
 - The original certificate of conformity, if you are a reseller.
8. Notify Williamson Electronique in the event of a change in one or more of the following: product, material, manufacturing process, supplier(s) or change of production site (within the framework of productions/services for the Aeronautics, Space and Defence sector).
9. Pass on to your external service providers the applicable requirements, including our customers' and regulatory requirements where applicable.

10. Ensure the right of access, if any, to Williamson Electronique, its customers and regulatory authorities to the appropriate premises of all sites and documented information applicable at any level of the supply chain (within the framework of productions/services for the Aeronautics, Space and Defence sector).

11. Ensure staff are aware of:

- Its contribution to the conformity of the product or service.
- Its contribution to product safety.
- The importance of ethical behaviour.

12. Monitor your performance regarding the quality of the products and services provided and the timeliness of your deliveries, and take appropriate corrective actions when complaints are made by us.

13. Comply with specific requirements added to the order or as part of a partnership agreement (or request a modification or deletion of these requirements when they cannot be applied).

14. Organize yourself to prevent the use of counterfeit parts, materials (e.g. by controlling sources of supply, obtaining material origin certificates, etc.).

15. Notify us at least 6 months in advance of any scheduled outages in the provision of goods or services.

16. In order to decelerate the trade of four minerals - tin, tantalum, tungsten and gold - whose exploitation sometimes finances armed conflicts or involves forced labor, European legislation is planning an obligation for the EU companies to ensure that their imports come exclusively from responsible sources.

Any supplier whose products contain those minerals is required to undertake due diligence on its supply chain, in accordance with the rules established by the European Union (Règlement (UE) 2017/821 du Parlement européen et du Conseil du 17 mai 2017).